

Covid -19 Visiting Policy

- Visits are only possible at Shire House if we are deemed 'Outbreak Free'.
- All hospital admissions and admissions from home will be isolated for 14 days even with a negative test result.
- Visiting hours are between 2pm-4pm unless specifically agreed in advance.
- Maximum visiting time is 30 minutes.
- Only one visitor allowed at a time. Nominating the same family member is best practice to reduce infection risk.
- Please keep the number of visits to a sensible level, ideally once per week, so we can accommodate all families.
- All visits must be booked by email at least a day in advance to enable us to manage them safely and ensure the appropriate cleaning and hygiene regimes are in place. Weekend visits must be booked by Friday at 1pm.
- In the abovementioned email, visitors must confirm that they have no Covid 19 symptoms. Confirmation will also be required on arrival. Typical symptoms include a raised temperature, a new and persistent cough, a loss of taste or smell and a general feeling of being lethargic and unwell.
- Upon arrival you will be asked to wear a face mask and the carers will direct you to the side doors (closest to the visitor room). A temperature check will be taken, and you will be asked some health screening questions.
- Please pass any gifts to staff at the front door so that the gifts can be sanitised and handed to your loved ones.
- Visitors will not be able to use toilet facilities (unless for emergencies) and refreshments can not be provided at this time.
- We apologise for any inconvenience this may cause but it is our duty of care to protect our residents and staff as far as possible.